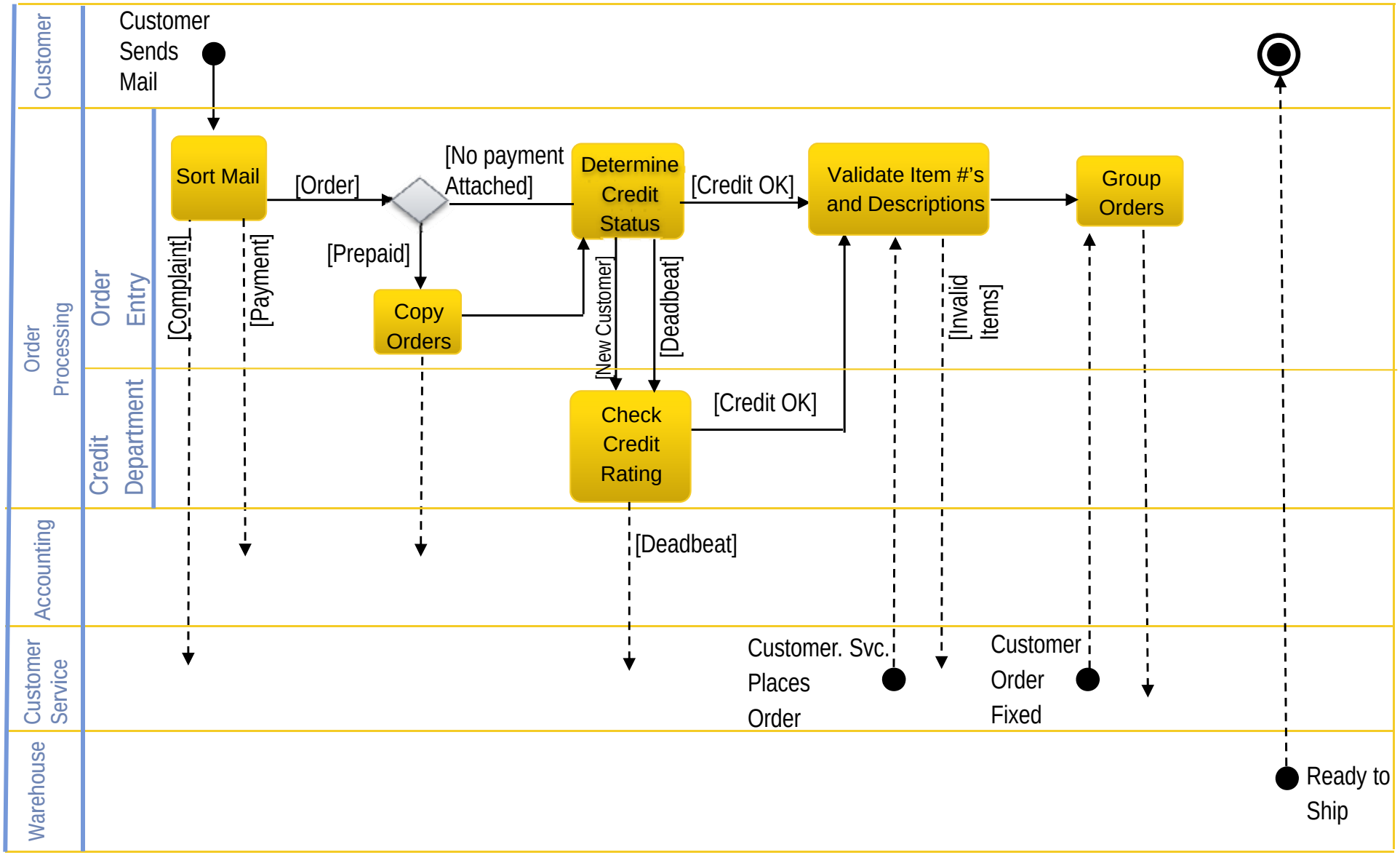
Customer
Order Processing
Order Entry
Credit Department
Accounting
Customer Service
Warehouse
Customer Sends Mail
Sort Mail
[Order]
[No payment Attached]
[Prepaid]
Copy Orders
Determine Credit Status
[Credit OK]
Validate Item #'s and Descriptions
Group Orders
[Complaint]
[Payment]
[New Customer]
[Deadbeat]
Check Credit Rating
[Credit OK]
[Invalid Items]
[Deadbeat]
Customer. Svc. Places Order
Customer Order Fixed
Ready to Ship