

Bio: Tom Hathaway

Author, Analyst, Facilitator, Instructor

Experience

Mr. Hathaway has over 30 years experience as a practitioner and instructor in business information systems. He has successfully facilitated over 300 accelerated JAD (Joint Application Development) sessions dealing with mainframe, client/server and web-based applications in the US, Canada and Europe. In the early 1990's, Tom pioneered the use of interactive CASE technology in JAD sessions to create instant documentation of business requirements and testing documentation. As an instructor, he has developed and presented hundreds of seminars to thousands of participants on Business System Analysis, SDLC, Testing, and JAD Facilitation. He co-founded and co-manages the Requirements Solutions Group, a training and consulting organization for building business analysis and testing skills.

Throughout his career, Tom's major focus has been developing, using and teaching tools and techniques for increasing the quality and accelerating the delivery of information technology solutions that meet the needs of the business community. His talent for analyzing and synthesizing has resulted in original contributions to the industry's body of knowledge in the areas of:

- *business analysis and information system design*
- *process, data, and object modeling and analysis*
- *business rule identification and documentation*
- *business and information system testing*
- *business system development centers of excellence*

Accomplishments, Accolades and Current Activities

- Develops, maintains, and presents training curriculum for business system analysis, testing, JAR/JAD facilitation, and the Unified Modeling Language (UML) for a customer base including Fortune 100 companies
- Conceived, created, and conducts live, instructor-led, virtual (web-delivered) training programs for building far-transfer skills needed by business systems analysts and testers
- Pioneered interactive Joint Application Development (JAD) session facilitation and InstaDoc™ creation
- Conducted process and data requirements analysis on a corporate-wide data warehouse for a 1.2 billion dollar business
- Identified all hardware, software and business requirements to assure accurate and timely billing of telecommunications services in a mandated competitive environment

Personality

With a pioneering spirit, Mr. Hathaway thrives on challenges. Assignments that require ingenuity, creativity, and a need to innovate have always motivated him. 20 years of living and working in Europe added additional diversity to how he approaches new tasks. His dry sense of humor and professional presentation skills make Tom a respected and engaging speaker, teacher, and doer. He also co-writes and publishes the Requirements Solutions Group's newsletter, "The Noiseletter".