

## Introduction to Business Process Analysis

Instructor-Led, On-Site Duration 1 hour

### Overview

Business processes and data are the key drivers for all organizations. They are what the business does and how the business keeps track of its activities. They are a combination of business operating procedures, business rules and supporting information technology. Creating visual models of the processes and data is an essential first step to understanding and improving them. Business analysts should be aware of the competing conventions for modeling the business process.

### Target Audience

Business Process Users	Requirements Definition Specialists
Business Process Managers	Process Improvement Specialists
Business Subject Matter Experts	Business Data Modelers and Analysts
Business Process Analysts	
Business System Analysts	

### Learning Objectives

Upon completion of this seminar, you will . . .

- Draw business process models
- Apply 5 improvement methods based on business process models

### Outline

#### 1 Introduction to Process Modeling

##### The Problem with Process

Analysis of Business Systems Analysis  
The Fate Chart  
A Question File

A Problem with Language  
Process Definition  
Benefits of High-Quality Models

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