

Virtual Walk-Thru of KA 3: dash; Elicitation

Self-Paced, Web-Delivered Duration 3.5 Hours

Overview Knowledge Area (KA) “Elicitation” deals with methods for capturing, clarifying, confirming, and documenting business, stakeholder, solution, and transition requirements from the business community and other stakeholders on an information technology (IT) project. Understanding the terminology, tasks, techniques, inputs, and deliverables of this knowledge area will prepare you to take and pass the Certified Business Analyst Professional® exam – assuming you already meet all other qualifications as defined by the International Institute of Business Analysis (IIBA®).

This 3.5 hour long virtual walkthrough of the knowledge area is designed specifically for those who would like to increase their knowledge of the IIBA® concepts and terminology. If you are taking this course in preparation for taking the full CBAP® (Certified Business Analysis Professional®) exam, we recommend taking it approximately 4 – 6 weeks prior to the scheduled exam.

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Target Audience

- Business Analysts preparing for the CBAP® Exam
- Business Analysts who want to become familiar with the BABOK®
- Instructors who need to use BABOK® terminology in their classes

Learning Objectives

Upon completion of this seminar, successful participants will . . .

- Explain the concepts related to dash; Elicitation
- Describe the tasks, inputs, and outputs defined in the BABOK® for this knowledge area
- Demonstrate increased proficiency in the BABOK® terminology
- Paraphrase the goals and objectives of dash; Elicitation
- List techniques that the BABOK® recommends for completing the tasks of this knowledge area

Outline

1 KA3 Overview of Elicitation

Elicitation Defined
BABOK® Walk-Through KA 3 - Elicitation

2 KA3 The Ins and Outs of Elicitation

Inputs for Elicitation
Outcomes of Elicitation

3 KA3 Specific Activities of Elicitation

KA3.1 Preparing for Elicitation
KA3.2 Eliciting Requirements
KA3.3 Capturing the Results
KA3.4 Confirming the Results

4 KA3 Elicitation Technique Review

Techniques of Elicitation

Note:

The primary student material for this course is the content of the Business Analysis Body of Knowledge (BABOK®) for the respective knowledge area and related sections. This material is not provided as part of the course. You need to have a copy of the BABOK® to get the most value from the class. You will receive handouts for any additional material that the instructor decides to use to demonstrate tools, techniques, inputs, outputs, or terminology.

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